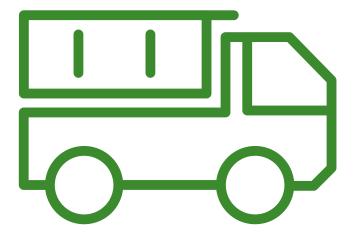
SERVICE DAY CHANGE NOTICE





Effective the week of April 3, your new service day will be FRIDAY.

Service Day Changes.

Dear WM Customer,

In an effort to provide safe and reliable service, WM will be altering your service day.

Effective the week of April 3, your new service day will be FRIDAY. To avoid an interruption in service, you will receive service on Tuesday, April 4 and again on Friday, April 7. Your service day will be every FRIDAY moving forward.

We are strongly committed to safe collection and responsible management of your waste, while providing the highest quality of service. We anticipate this change being a smooth transition, but if you have any questions or concerns, please don't hesitate to contact WM customer service at (800) 451-3060 or by visiting www.wm.com for live chat and email features.

Remember, you can also sign up to receive service alerts via text and phone by visiting www.wm.com. Sign up today for a My WM account.

Thank you for your business, Waste Management



Waste Management 625 Cherrington Parkway Moon Township, PA 15108